

# 2018 ANNUAL IMPACT REPORT

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CAPITAL CROSSROADS SPECIAL IMPROVEMENT DISTRICT



## BOARD OF TRUSTEES

### CHAIR

**Susan Ungar**  
*The Brunson*

### VICE CHAIR

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*United Way*

### SECRETARY

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*Bricker & Eckler*

### TREASURER

**Tyler Steele**  
*Hines Interest*

### IMMEDIATE PAST

#### CHAIRMAN

**Nathan Wymer**  
*Nationwide*

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##### Tom Matheny

*Downtown Residents'  
Association of Columbus*

##### James Schimmer

*Franklin County  
Development  
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*Central Ohio  
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##### Elonie Christian

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National Bank*

##### Deborah Dee

*E.V. Bishoff Company*

##### Juan Laginia

*Crowne Plaza*

##### Mark Lundine

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##### Josh Macklin

*CDS Enterprise/CASTO*

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*Continental Downtown*

##### Chris Matousek

*Nationwide*

##### Mark Stonebraker

*Capitol Square, Ltd.*

##### Amy Taylor

*Capitol South/CDDC*

##### Jeffrey Wolf

*Lifestyle Communities*

**The mission is simple:** Capital Crossroads SID supports the development of downtown Columbus as a clean, safe and fun place to live, work and play.

#### STAFF:

**Kacey Brankamp**, Downtown C-pass Program Director

**Michelle Chippas**, Director of Communications & Engagement

**Marc Conte**, Deputy Director of Research, Planning & Facilities

**Lisa Defendiefer**, Deputy Director of Operations & Advocacy

**Cass Freeland**, Special Projects

**Mark Klingler**, Downtown C-pass Program Coordinator

**Jack Low**, Landscaping Specialist

**Cleve Ricksecker**, Executive Director

*\*To reduce costs, Capital Crossroads and Discovery Special Improvement Districts share staff.*

#### Capital Crossroads SID

23 N. Fourth St., Columbus OH 43215  
(614) 591-4565 | DowntownColumbus.com



## GREAT THINGS ARE HAPPENING:

Capital Crossroads Special Improvement District continues to problem solve with innovation and a fresh outlook.

The Downtown C-pass exemplifies this at its finest. When property owners felt the economic impact of the parking crunch, the SID worked with community partners to offer unlimited access to COTA for all downtown workers within the SID boundaries. The program launched in June, and inside the impact report you'll get a glimpse of the program's success.

The clean and safe program will always offer incredible value, and the SID provides unprecedented outreach services. While cities across the United States experience increases in homelessness, the SID recognized a new perspective that may help address this ongoing problem. At our annual meeting in November, the SID brought in a national expert to begin a dialogue on new ways to address an issue that impacts quality of life for everyone Downtown.

A small and mighty staff continues to work hard on behalf of all Downtown property owners, and I am honored and delighted to serve as the board chair.

Here's to a great 2019.

Cordially,

Susan Ungar

*Resident*

*Board Chair, Capital Crossroads Special Improvement District*

## SPECIAL THANKS TO OUR MAJOR VOLUNTARY CONTRIBUTORS AND PARTNERS:



# AT YOUR SERVICE

## LEVERAGING SUCCESS

Property owner assessments provide much-needed services, and with the help of grants, sponsorship and community partnerships, Capital Crossroads SID can *do even more.*

**\$2,097,883**

Property owner assessments



### OTHER INCOME

**\$1,058,881**

**\$454,925**

Voluntary contributions to general operations

**\$72,262**

Grants and earned income for Pearl Market

**\$435,378**

Voluntary contributions and grants to Downtown C-pass

**\$96,316**

Other support, earned income and memberships

## YOUR SAFETY IS OUR BUSINESS



Our safety ambassadors work with Columbus Division of Police and area security managers to keep downtown safe.

**1,231** SAFETY ESCORTS

**29,982** Safety Services Hours



**16,107** MILES OF BIKE PATROLS

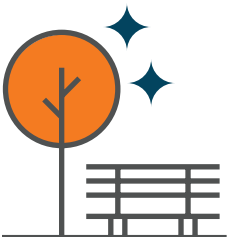
Collaborated with police **472** times

**1,117** QUALITY OF LIFE CONCERNS RESOLVED

Hosted **6** neighborhood safety meetings

## FOUR-SEASON SHINE ✨

No matter the weather, our ambassadors keep downtown clean and beautiful.



**5.1**  
TONS LEAVES COLLECTED

**14,263+**  
CLEANING HOURS

**403**  
PLANTERS & BASKETS MAINTAINED

**891**  
GRAFFITI TAGS AND  
HANDBILLS REMOVED

**285** HOURS  
SNOW REMOVAL

# HERE TO HELP



## CARING CONNECTIONS

Capital Crossroads and Discovery Special Improvement Districts employ two full-time outreach specialists that provide homeless outreach.

**3,680**  
HOURS  
HOMELESS  
OUTREACH

Worked with

**500+**

clients at the  
Main Library

**500+**



COTA PASSES  
PROVIDED FOR  
PEOPLE IN NEED

**55**

IDs or birth certificates secured

Found emergency shelter for **43** people

Helped **84** clients find housing

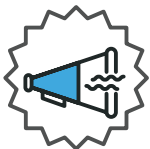


**500+**

PEOPLE HELPED  
AT THE OPEN SHELTER

downtown  
**C-pass**  
Ride with US

Thanks to funding from property owners and community partners, eligible workers in the Capital Crossroads Special Improvement District get free unlimited access to COTA.



**NATIONAL MEDIA ATTENTION • 23 MEDIA IMPRESSIONS**

**400+**

Companies  
enrolled

**50**

Largest downtown  
employers  
enrolled

**13,700+**

Downtown  
employees  
enrolled

**460K+**

COTA rides  
with Downtown  
C-pass over 6  
months

**17%** ↑

Increase  
in Rush Hour  
routes

# DEDICATED AND COMMITTED

We thank you for your support:

## CAPITAL CROSSROADS BUSINESS MEMBER CHAMPIONS

Through their annual membership contributions, these Capital Crossroads Champions help US make a difference in keeping downtown Columbus *the* place to live, work and discover.

### LEADER (\$2,000)

American Electric Power  
Barnes & Thornburg LLP  
Greyhound

Orange Boy  
Plante Moran  
Robert Weiler Co.  
Squire Patton Boggs  
Telhio Credit Union  
US Bank

Capital City  
Periodontics  
Capstone Dental  
CASTO  
Credit Union of Ohio  
CBRE, Columbus  
Heartland Bank  
KeyBank  
LAZ Parking  
NAI Ohio Equities  
Ohio Association of Nonprofit Organizations

Ohio Support Services  
Ohio Custodial Management  
PNC Bank  
Puffin Foundation  
West LTD.  
Schneider Downs  
Serendipity Labs  
Taft Stettinius & Hollister LLP  
Ulmer LLP

### ADVOCATE (\$250)

Capitol Equities  
Chase Tower  
Columbus Athenaeum  
Eastman & Smith LTD  
Intelligent Office  
Franklin County Farm Bureau  
Paul Werth Associates  
Sullivan & Bruck Architects  
Tri Village Self-Storage  
Turkey Run, Inc.

### SUPPORTERS

Ohio Bureau of Workers' Compensation  
Ohio Supreme Court

### STEWARD (\$1,000)

Dispatch Media Group  
Fifth Third Bank  
James B. Ford D.D.S.  
Kegler Brown Hill & Ritter Co. LPA

### PATRON (\$500)

AT&T  
Bailey Cavalieri LLC  
Calfee Halter & Griswold LLP

## CAPITAL CROSSROADS SID PROPERTY OWNERS *(As of 2/9/2019)*

### CLASS I

City of Columbus  
Hines (Huntington Center and Doubletree)  
Lifestyle Communities  
Nationwide

COTA  
Courtyard by Marriott-Columbus  
Day Companies  
Downtown Tiano III Ltd.  
E.V. Bishoff  
Edwards Co.  
Fifth Third Center  
Greyhound Lines Inc.  
Hotel LeVeque (First Hospitality)  
Joseph Skilken & Co.  
LAZ Parking  
Michael Schiff  
Michael Tomko  
PFK Company II LLC  
Residence Inn  
Columbus Downtown  
Sheraton Columbus  
The Renaissance Hotel  
Vorys Sater Seymour & Pease  
Westin Great Southern Hotel  
YMCA Columbus

Alvand Mokhtari  
Alyssa Pettey  
Amir Askari  
Amiya Dey  
Amy Baxter  
Amy Danner and Michael Mooney  
Amy Thompson  
Anchor Companies  
Andrea Cifor and Jason Dul  
Andrew Clifford  
Andrew Krebs  
Andrew Moody  
Andrew Platt  
Andrew Pugh  
Andrew Studenic  
Andrew Zimmer  
Anezi Uzendu  
Angela Lincewicz  
Angela Sullivan  
Angelique Boutzoukas  
Annette Molinari  
Anthony and Stefanie Olejniczak  
Anthony Catanzaro  
Anthony Gatto  
Anthony O'Malley  
Anthony Stivaletti  
Arnold Lewis  
Asha Augustine  
Ashley Wolfe  
Asli Hussen  
Athletic Club of Columbus  
Augusto Fojas  
Babak Jalali  
Barbara Fohl

Barrett Tenney  
Becky Roman-Amador  
Benjamin Hayes  
Benjamin Klauder  
Benjamin Prince  
Bernard Electric Supply  
BF Deals (Rishi Sushi)  
BFS Retail (Firestone)  
Bhavesh Patel  
Bob Long  
Bob Meyers  
Bob Reynolds  
Borror Properties  
Bradley Hengehold  
Bradley Sinnott  
Brendan O'Reilly  
Brent Bennett  
Brent Songer  
Brent Zambon  
Brian and Mary Diamond  
Brian and William Grady  
Bridget Sprosty  
Brook Hamilton  
Brooke Durbin  
Caitlin Watson  
Calgary Town Ltd.  
Caplin Enterprises  
Carlille Co. Ltd.  
Carol Freshour  
Carolyn and Denise Watson  
Carrie Soder  
Casey Yontz  
Cassidy Horton  
CASTO  
Certified Oil Company  
Chad Whittington

Charles and Michelle Harshey  
Charles and Susanne Swank  
Charles McGuigan  
Charles Withrow  
Chen-Hsun Lo  
Cheyenne Webb  
Chris Bellamy  
Chris Johnson  
Christina Traven  
Christopher Finlayson  
Christopher Le Barbier  
Claudius Christmas & Ryan Rupp  
Clayton Kowar  
Colin and Jessica Weibel  
Colin Spencer  
Columbus Athenaeum  
Columbus Club  
Columbus Dispatch - Gatehouse Media  
Connie Klema  
Constance Tootle  
COR LLC (60 E. Broad St.)  
Corey Brown  
Corey LaRue  
Craig Blazakis  
Craig Stritholt  
Crawford Hoying  
Cubesmart  
Cynthia Gibbons  
Dan Olexio  
Daniel Wineland  
Danielle Laney and Tolga Demirel  
Danielle Norton  
David Berkley

David Diroll  
David Dougherty  
David Giammar  
David McCourt  
David McCourt Jr.  
David Robison  
David Roy  
David Sherrod  
David Tapia  
Dawn Marinacci  
DC INJU LLC  
Dean Adamantidis  
Derek Riley  
Derrick Lall  
DEW Properties  
Diamond Exchange  
Dianne Zemba  
Dimiter & Shiloh Todorov  
Dominic Bianconi  
Don DeVere  
Doug Allen  
Doug Ramsey  
Doyle Jones  
Drury Inn  
Edward A. Szczypinski  
Eli Adahan  
Elias Hazen  
Elizabeth Burson  
Elizabeth Fitzgerald  
Elizabeth Walsh and Daniel Koczur  
Elliott Luckoff  
Eric Gault  
Eric Samorodnitsky  
Eric Tsung  
Erica Culler

### CLASS II

Brad DeHays  
CAPA  
CDDC/Capitol South  
Continental Plaza (180 East Broad LLC)  
Continental Realty  
Crowne Plaza - Hospitality Properties Trust  
Hertz Investment Group - Capitol Square Office Tower  
HighPoint at Columbus Commons  
Huntington National Bank  
Kaufman Development  
One Columbus  
PNC Plaza  
Schottenstein Property Group

### CLASS IV

338 S. High Original Capital Partners LLC  
Aaron Rhinehart  
Abby Nelms  
Abraham Law Offices  
Adam Carro  
Adam Cotner  
Adrian Diaz  
AEP  
Alex Hou  
Alexander Coorey  
Alexander Vennberg

### CLASS III

Arshot Investments  
AT&T  
Bricker & Eckler  
Buckeye Parking Garage  
Capitol Square Ltd.  
Casto Community Residential (The Julian)  
Chase Tower

Erin Budd and Christopher Fidyk  
Erin Corrigan  
Erin Sciarello  
Feinknopf Photography  
Four Points Real Estate Dev., Ltd.  
Frances Lazarus  
Gail and George Buzby  
Garrett D'Andrea  
Gary Heath  
Gayle Manning  
General Tire Sales LLC  
George Gesouras  
George Kounalakis  
George Pallas  
George W. Leach Jr.  
Gil Kirk  
Gilbert Company  
Gilbert Guttentag  
Gim F. and Fung K. Lee  
Goodyear Tire Company  
Greg Barwell  
Gregory and Julie Tuel  
Gregory Clark  
Gregory Shayko  
Harold Newberry  
Haynes Holdings LLC  
Heartland Bank  
Heather Fries  
Henryka Liss  
Hiroyuki Nozaki  
Horner Appraisal  
Ilna Sukul  
Indus Hotels  
J & L Property Leasing  
James and Polly Smith  
James Cooper  
James Griffith  
James Maham  
James Moreau  
James Neer  
James Neumann  
James Parris  
James Talamo  
Jamie Petras  
Janice Bans  
Jarrod Freeman  
Jason Forchione  
Jason Garland and Mark Fink  
Jason LaPlace  
Jason Parks  
Jason Patterson  
Java Kitrick  
Jay and Kristen Rundell  
JDS Spring LLC  
Jeff Cunningham  
Jeff Lischak  
Jeffrey Alton  
Jeffrey Anderson  
Jeffrey Bostic  
Jeffrey Gaik  
Jeffrey Jaicks  
Jeffrey Randall

Jennifer Deafenbaugh  
Jeremy Bankson and Scott Clevenger  
Jeremy Campbell  
Jeremy Jones  
Jeremy Rall  
Jigang Xing  
Jigar Sitapara  
Jill and Duane Meyer  
JKCA LLC  
Joanne Reese  
Jocelyn North  
Joe Polis  
John Bauman  
John Chikie  
John Gregory  
John Hochwalt  
John Lustenring  
John Mishra  
John Sutherland  
John Wallace  
Johnny Brown  
Jon Saia  
Jonathan and Jill Konrad  
Jordan Crider  
Joseph Mollica  
Joseph Reisinger  
Juan Restrepo  
Julie Yassenoff  
Julio Jimenez  
Jung Choi  
Justin Crockett  
Justin Harper  
Kar Park LLC  
Karl and Karen Obrietan  
Kate Niekamp  
Katelyn Quinn  
Katherine Greene  
Kathryn Butler  
Kathy Keller  
Keith Atieh  
Kelly Mackessy  
Kelvin Snider  
Kemp, Schaeffer & Rowe  
Ken Karlock  
Kenneth Brown  
Kenneth Kirk  
Kevin Cary  
Kevin Giangola  
Kevin Monnier  
Kevin Wood  
Knit 3 LLC  
Kohr Royer Griffith Inc  
Kristin Maletsky  
KT Partners  
Kusha Kamarei  
Kyle Davis  
Kyle Howe  
Laith Khalaf  
Lance Hosier  
Lauren Kleban  
Laurie McFee  
Lawrence & Cynthia Kidd

Leathery Company  
Lee Smith Properties  
Leslie Waddell-Harris  
LeVeque Tower  
Lincoln Construction, Inc.  
Lisa Stall  
Logan Bronkema  
Louis Bezold and Marsha Bezold  
Luke Overmeyer  
Lyudmila Brener  
MadLab  
MAFI, LLC  
Maldonado Quinones and Krizia Melendez  
Marcia Evans  
Margaret Henry  
Marie Acosta  
Mark Adamovits and Rhonda S. Adamovits  
Mark and Beverly Campbell  
Mark and Karen Herbert  
Mark App  
Mark Miller  
Mark Williams  
Mark Yates  
Marko Skugor  
Marta & Gary Foster  
Marty and Lynn Withrow  
Mary Beth Borcharding  
Mary Caplin  
Mary Raysa  
Marzena Chronowski  
Mathew Dietrich  
Matt and Susan Ungar  
Matt Molenda  
Matt Penrod  
Matthew Buske  
Matthew Fein  
Matthew Santone  
Matthew Sheeley  
Melissa Gest  
Menlo Realty Income  
Metro City Ventures  
Micha Bitton  
Michael & Elizabeth Samuels  
Michael and Heather Leiterman  
Michael Bush  
Michael Fields  
Michael Gasbarro  
Michael Huggett  
Michael Kelley  
Michael Shannon  
Michael Solomon  
Michael Szorady  
Michelle Bush  
Mike Affinito and Emily Winters  
Mike Gong  
Ming Wang  
Mitchell Henry  
Mitchell Jacob Kidd

Mohammad Sobhanie  
Mohawk Properties  
Molly Kunkel  
Monk's Copy Shop, Inc.  
Moonunit LLC  
Nam Kim  
NARCCW  
Natalie Marsh  
Nathan Caplin  
Nathaniel Bennink  
Nickolas Papadoro-theou  
Nicole Watson  
Nik's Bar  
Nusbaum Company  
Ohio Education Association  
Olamide O. and Omolara Y. Dairo  
Owen Meston  
Oxford Coventry Realty  
Oxford Realty  
Pappas Associates  
Parking Company of America  
Patricia and Edward Sarno  
Patrick Livingston  
Patrick Montag  
Patti Engle  
Paul Miles  
Paula Harer  
Paula Niven  
Penelope Martin  
Phil Fulton  
Phillip Deblase  
Phillip Lipps  
Plaza Properties  
Powerhouse Gym - Ladry Ltd.  
Radovan Stanojevic  
Ramteen Sioshansi  
Randal Kennedy  
Raymond MacLaren  
Raymond Schwab  
Raymond Taylor  
Red Roof Inn  
Reece Clemens III  
Rich Szabrak  
Richard Andrekanic  
Richard Gilson II  
Richard Lin  
Richard Wolverton  
Robert Caplin  
Robert Hague  
Robert Hasman  
Robert Meister  
Robin and Mark Bauer  
Robin Eitel  
Robin Gatrell  
Robin Thurgood  
Robin Truxer  
Rocco Duco  
Roger Vivas  
Rogers Krajnak Architects

Ronald Grabowski  
Ross Wylie  
Russel Rogers  
Ryan Cepela  
Ryan Maxey  
Ryan Taylor  
Sachie Kobayashi  
Saima Rawji  
Sam Brinker  
Samuel Gergley  
Sandra Stephenson  
Sara Kreinberg  
Sarah Lanctot  
Sarah Zaremba  
Saranga Akuthota  
Scott Clayton  
Scott Maurer  
Scott Schiff  
Scott Schumann  
Seana Willis  
Senthil Viswanathan  
Shane Self  
Shaun Walz  
Sheila Murphy  
Sherrod Brown  
Somerford Road LLC  
Southard Supply  
Southeast Community Mental Health Center  
Stefan Maisnier  
Stephanie Redmond  
Stephen Acker  
Stephen Daulton & Associates  
Stephen DeVoyd  
Stephen Wilson  
Stephen Young  
Steve Martin  
Steven Anderson  
Steven Blaha  
Stewart Ramsay  
Sujoy Brahma  
SWH Properties LLC  
T&K Properties of Columbus  
Telhio Credit Union Inc.  
Terry Traxler  
The Other Five  
Thomas and Michael Nelms  
Thomas and Timothy Crawford  
Thomas Krasun  
Thomas Talbert  
Tim Long  
Tim Nietfeld  
Timothy Deal  
Timothy Maghie  
Timothy Weaver  
Tina Radivojevic  
Tip Top  
Tom Taneff Attorney at Law  
Tom Whatman  
Tommaso Inc.  
Tonia Giso

Tonti Organization  
Travis Green  
Trent Brown  
Trevor and Laura Velinor  
Ty Safaryan  
Tyler Holtgreven  
Tyler Suter  
Uday Turlapati  
United Way  
Vadim Fuchs  
Vernon Lewis  
Victor Awour  
Victor Esquivel  
Victor Lombardo  
Virginia Kuck  
Vladimir Icovski  
Warren Bath  
Wayne & Susan Frisbee  
Wayne Cocchi  
Wayne Frisbee  
Weldon Cartwright  
William Albright  
William Eves  
William Grove  
William Hess  
William Lloyd  
William Newell  
William Plesich and Michele Katz  
William Wheeler  
Wilson Lee  
Wolfgang Teran  
Yhezkel Levi  
York Chambers  
Zackary Cress  
Zettler Hardware

## MAKE A DIFFERENCE

Voluntary business membership and sponsorship strengthens Capital Crossroads SID services.

Be our partner.

Create a vibrant community.

Join **US.**

Contact Michelle Chippas  
Capital Crossroads SID  
(614) 591-4506  
mlchippas@sidservices.com