Safety Intervention Guide
Who To Contact When

NON-EMERGENCY
311

Call (614) 645-3111 or email 311@columbus.gov to report:

- Excessive trash/Illegal dumping
- Excessive noise from a business
- Damage to City Infrastructure (roads, sidewalks, light fixtures, etc.)
- Illegal parking/abandoned vehicles
- First-floor graffiti, or overgrown weeds, etc.

EMERGENCY
911

Only call 911 for:

- Medical emergencies and serious injuries
- Any type of fire
- Any life-threatening situation
- Crimes in progress

POLICE NON-EMERGENCY
(614) 645-4545

In non-emergency situations, contact the non-emergency number to report:

- Excessive noise from a business or neighbor (occurring presently)
- Petty theft or vandalism
- Solicitation or use of illegal drugs
- Non-violent criminal activity such as a car break-in

A dispatcher will send a police officer to your location as soon as possible. Oftentimes, the SIDs special duty officers respond to these calls.

SID HOTLINE
(614) 228-5718

Call or text the SID Hotline to request or report:

- Safety escorts
- Aggressive panhandling
- Hospitality services
- Quality of life issues
- First-floor graffiti removal and weed maintenance
- Someone in need

**Our special duty police offers often respond to police non-emergency and 911 calls in downtown.